

LUNCHOLOGY®

Lunch Bags That Educate, Entertain and Inspire

RETURNS:

WE HOPE THAT YOU ARE HAPPY WITH THIS ORDER, HOWEVER IF YOU NEED TO RETURN MERCHANDISE, PLEASE REFER TO THE FOLLOWING;

1) **THERE IS NO NEED TO CALL LUNCHOLOGY FOR AN AUTHORIZATION. PLEASE COMPLETE STEPS 2-5 BELOW AND INCLUDE THIS LIST FORM WITH THE RETURNED MERCHANDISE:**

2) **ACTION DESIRED (CHECK CIRCULAR BULLET WITH AN X):**

- Defective Merchandise – Item listed Below in #3 – Please Replace.
- Incorrect Merchandise – List Item Received VS. Item Ordered Below in #3.
- Shortage – List Items Not Received Below in #3.
- Damaged Merchandise – See Instructions Below in #3.

3) **PRODUCT NUMBER: QUANTITY: DESCRIPTION:**

PRODUCT NUMBER:	QUANTITY:	DESCRIPTION:
_____	_____	_____
_____	_____	_____
_____	_____	_____

4) **REASON RETURNED OR PRODUCT TO BE SHIPPED TO REPLACE RETURNED MERCHANDISE:**

5) **DAMAGED MERCHANDISE:**

TRUCK OR AIR FREIGHT: Note any damage on the carrier's delivery receipt. Immediately notify carrier of any concealed damage and have them provide an inspection report on the damaged shipment within 5 days. Forward inspection report and packing list to Lunchology's Customer Service Department. We will file a claim and immediately replace the item for you.

6) **YOUR NAME/TITLE:** _____

TELEPHONE NUMBER: _____